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Caring takes no time – it's an attitude!

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Caring is shown in the smallest acts that take just a moment...

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Dramatic reduction in healthcare utilisation as a result of finding common ground with patient, through compassionate, patient-centred primary care (Stewart 2000)

Category	No common ground	Common ground
% Receiving diagnostic tests	25%	4%
% Receiving specialist referral	15%	6%

Patients who found common ground with their doctor also had better recovery from their discomfort and concern, and better mental health 2 months later

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OLD STORY...

Patient demand is overwhelming and uncontrollable

NEW ASSUMPTIONS...

Patients are an abundant source of resilience, healing and wellbeing

... NEW STORY